



CAPITOL OFFICE:
State Capitol
P.O. Box 942849
Sacramento, CA 94249-0048
(916) 319-2048
Fax (916) 319-2148

DISTRICT OFFICES:
700 State Drive
Los Angeles, CA 90037
(213) 744-2111
Fax: (213) 744-2122

E-MAIL:
Assemblymember.Davis
@assembly.ca.gov

48TH DISTRICT WEB SITE:
<http://democrats.assembly.ca.gov/members/a48>

ASSEMBLY WEB SITE:
www.assembly.ca.gov

Sincerely,

A handwritten signature of Mike Davis in dark ink, written in a cursive style.

Mike Davis
Assemblymember, 48th District

Stopping Elder Abuse

Seniors are being abused both physically and mentally in the United States.

- ▶ Seniors must be especially careful in their own care facilities.

Residential care facility operators are often the ones most likely to abuse seniors on a consistent basis.

- ▶ Thoroughly research a facility before entering into it. This is going to be your home; make sure you are comfortable being there.



Numbers to call to help you make this important decision of choosing a care facility:

- ▶ **Los Angeles Housing Department**
(800) 994-4444

Abuse can also come from a senior's own family members.

Neglect of seniors is an issue which seniors must be aware of and understand.

Neglect includes failure to:

- ▶ ***Prevent malnutrition***
- ▶ ***Provide medical care***
- ▶ ***Assist with personal hygiene***
- ▶ ***Furnish food, clothes, or shelter***

Any senior experiencing any of these conditions should report to the authorities immediately.

Seniors and Fraud: HOW TO PROTECT YOURSELF

Fraud is a major concern for seniors today, especially telemarketing fraud.

Telemarketing fraud is a \$40 billion a year illegal industry, with seniors being the most frequent victims.

Suggestions on how to identify and avoid telemarketing schemes:

- ▶ First and foremost, do not be afraid or think you are being rude: **HANG UP THE PHONE!**
- ▶ Do not be taken in by fraud. **Be A Fraud Fighter!**
- ▶ Do not accept a collect call from someone you do not know.
- ▶ Do not get caught up with unsolicited calls for charities, victims of disaster, or other nonsense. Tell the caller to mail any information. But, if they do not have your address, do not give it to them.
Refer to Rule Number 1: HANG UP!
- ▶ Ignore the high-pressure sale. The law states a telemarketer must give you time to make up your mind. If they do not give you time, it is probably a fraud.



- ▶ Ask the caller to send you written material to study before you make a purchase.
- ▶ Be suspicious of bulk rate mail stating you have won a prize.
- ▶ Do not share any personal information with any strangers.
- ▶ Do not give any unsolicited callers your bank or credit card number, social security number,

address, or Medicare number. They can use this information to withdraw money from your account without your permission.

- ▶ Do not agree to buy anything or subscribe to any service without talking it over with someone you know and trust.

You have the ability to protect yourself from abuse and fraud.

To report suspicious telemarketing calls, junk mail solicitations or advertisements, call the Attorney General at (800) 952-5225.

FOR MORE INFORMATION OR ASSISTANCE CALL:

Adult Protective Services

LA County: (626) 579-6905

San Bernadino County: (877) 565-2020

Elder Abuse Hotline (888) 436-3600

California Department of Aging (800) 735-2929

LA County Bar Association Elderline (213) 896-6590

STOPPING ELDER ABUSE

- ▶ **AREAS OF CONCERN FOR SENIORS**

